



herefordshire housing

>People >Homes >Communities

Handyperson+



Creating quality choices for communities

What is Handyperson+?

Handyperson+ is a 'pay-as-you-go' DIY service for small jobs around the home. The service is really helpful for those jobs that you haven't quite got around to, or just need a little extra help with.

What DIY tasks can we help you with?

Our skilled, fully qualified and experienced team can complete all means of DIY tasks for you and these include:

- Installing electrical and gas appliances (e.g. cooker, washing machine)
- Internal and external light fittings
- Flat pack furniture assembly
- Gas Servicing
- Installing outside taps or sockets
- General home maintenance / improvements
- Putting up new shelves, curtain poles and curtains
- Installing showers & tiling
- Painting and decorating (internal & external)

- Room and loft space clearance
- Gardening and Grass Cutting

Other tasks

If the DIY task you require us to carry out isn't listed, please contact us and we will be able to advise you. We offer a wide-ranging service and will always try to be of assistance.

Who provides the materials?

Usually, we would request that you provide the materials for us to work with e.g. curtain poles, shelves etc. However, we can quote you a price with materials included for specialist DIY tasks; this must be specifically requested and will be subject to a Building Surveyors appointment.





Who can use the service?

Anyone can use this service. Quotations are given on an individual basis and we would be happy to provide you with a quote.

Who runs the service and how much does it cost?

The service is run by Herefordshire Housing Limited and so you can trust that you will receive a high quality service, at a highly competitive cost.

For smaller and general DIY tasks we will be able to quote you the cost when you first make contact with us. However for larger DIY tasks we will offer you an appointment with our Building Surveyor to discuss your requirements and provide you with advice and a competitive quote.

Each job is different, but you can be sure of a competitive quote, quality workmanship and a friendly, helpful service.

Will the warranty on items be affected?

No, if we fit items under a standard manufacturer's warranty e.g. cookers or washing machines it will not be affected. If we are asked to buy the item on your behalf, it will come with a standard manufacturer's warranty only (if applicable). Herefordshire Housing will not be responsible for items that fail to work during their warranty period.

General Information

If you would like a quotation or to discuss your DIY needs then please contact us on 0300 777 4321, or email info@hhl.org.uk.

Alternately, check out our website www.hhl.org.uk.

Our dedicated team are on hand to answer any questions you may have.

If you decide to go ahead with our quotation, you will be given a single dedicated point of contact for any future queries you may have. This contact will manage your DIY project from start to finish and actively work with you to ensure complete satisfaction.

Our office opening hours are:

Monday to Friday: 8.30am to 5pm

Phones: 8am to 8pm

Our address is:

HandyPerson+,
Property Services,
Herefordshire Housing Ltd,
Legion Way, Hereford,
HR1 1LN

This is important information about our Repairs Services. If you would like this information translated, please call **0300 777 4321**

Minicom users please call: **(01432) 378 487**

Versions in other languages 

Polish

Istotne informacje na temat świadczonych przez nas usług naprawczych. Osoby, które chcą otrzymać tłumaczenie tego dokumentu prosimy o kontakt pod nr tel. 0300 777 4321.

Russian

Это - важная информация о предоставляемых нами ремонтных услугах. Если вам нужен перевод этой информации, пожалуйста, звоните 0300 777 4321

Portuguese

Estas são informações importantes sobre os nossos serviços de reparação. Se pretender obter esta informação traduzida ligue para 0300 777 4321.

Lithuanian

Tai informacija apie mūsų remonto paslaugas. Jei norėtumėte gauti šios informacijos vertimą, prašom skambinti telefonu 0300 777 4321

Stay informed. Follow us on:   





herefordshire housing

> People > Homes > Communities



Head Office

- > Herefordshire Housing Ltd, Legion Way, Hereford HR1 1LN
- > Telephone 0300 777 4321 > Fax 01432 384198
- > Email info@hhl.org.uk > Website www.hhl.org.uk