



herefordshire housing

>People >Homes >Communities

Discrimination

& Prejudice Hurts



Creating quality choices for communities

Introduction

Reporting Hate Crime/Hate Incidents

What are Hate Crimes/Hate Incidents?

These are the sorts of actions and types of behaviour that are abusive, insulting, threatening or violent, which are targeted at people or their property simply because they are seen as being 'different.'



They are called hate crimes or hate incidents because they are usually based on hatred, hostility or prejudice towards someone because of their:

- Race
- Gender
- Disability
- Age
- Sexual orientation
- Religion or belief
- Transgender status
- Other reason such as a person's appearance

Hate Crimes and Hate Incidents can take many forms, for example:

- Physical assaults and threats
- Verbal abuse
- Threats or abuse via social media, letter, telephone, text etc
- Damaging or threatening to damage property or possessions
- Offensive graffiti



Reporting Incidents:

Reporting incidents provides information, supports victims, reduces prejudice and fear, and helps stop the same thing happening again – either to you or to someone else.

We believe that everyone has the right to be treated with dignity and respect and to live peacefully in their home and community, without fear of discrimination or harassment.

Discrimination and prejudice hurts. Report it.

We will do all that we can to help and support you.



What Support can Herefordshire Housing Provide?

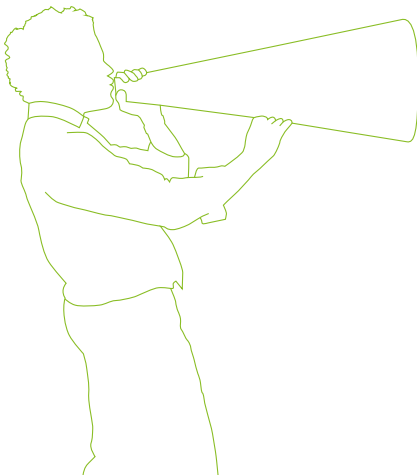
We will do all that we can to support our residents who are experiencing harassment/hate incidents and any witnesses.

- We will take any incidents that you report seriously and will handle the investigation fairly and sensitively.
- We will ensure that your wishes are of greatest importance in determining what action will be taken and will keep you fully informed of progress throughout the case.
- We will maintain confidentiality and will not disclose information without first gaining your permission.



How can I report an incident to Herefordshire Housing?

- You can telephone us on 0300 777 4321
- You can e-mail us on: asb@hhl.org.uk
- You can write to us or call into any of our offices; the addresses are available on the back of this leaflet.
- You can contact our out-of-hours Anti-Social Behaviour line on (01432) 384186. This line is available Monday to Thursday from 5.15pm to 8.45am, Friday 4.45pm to 8.45 am and all weekend.



Who else can I report an incident to?

- West Mercia Police by calling 101.
- In an emergency if you feel that your safety or that of your family is being threatened phone 999.

Other sources of information, help and support

Victim Support - a national charity, which helps people cope with the effects of crime through the provision of information, practical help and emotional support. The service is free, independent of the police and the courts, and available to everyone, whether or not the crime has been reported.

Victim Support Help line:

0845 30 30 900

www.victimsupport.org.uk

Equality and Human Rights Commission

www.equalityhumanrights.com



If you require this information leaflet in Braille,
large print or audio format please call
0300 777 4321

Minicom users please call: **(01432) 378 487**

Versions in other languages 

Polish

Są to ważne informacje dotyczące dyskryminacji i uprzedzeń. Tłumaczenie tych informacji zamówić można pod numerem tel. 0300 777 4321

Russian

Это важная информация по вопросам дискриминации и ущемления прав. Если вы желаете получить её перевод, пожалуйста, звоните: 0300 777 4321

Portuguese

Estas são importantes informações sobre discriminação e preconceito. Se desejar que as informações sejam traduzidas para você, ligue para: 0300 777 4321

Lithuanian

Tai informacija apie diskriminaciją ir išankstinį nusistatymą. Jei norėtumėte gauti šios informacijos vertimą, prašom skambinti telefonu 0300 777 4321

Stay informed. Follow us on:





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> People > Homes > Communities



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