

Health & Safety Requirements

Herefordshire Careline as part of Herefordshire Housing has a health and safety policy, which among other things, commits to:

- Herefordshire Housing Limited recognises its legal and moral duty to protect the safety, health and welfare of all staff, residents, customers, and any other person who could be affected by the actions of the Company in its day to day running of the business.
- Herefordshire Housing and its Directors will ensure that duties required under the Health and Safety at Work Act 1974 is met by:
- Providing, in so far as is reasonably practicable, a safe working environment without risk, including lighting, heating, ventilation and workspace, together with adequate facilities for employees such as washroom facilities;
- Providing suitable equipment and systems of work which are safe and without risk to a person's health;
- Providing information, instruction, training and supervision to enable colleagues to identify and avoid hazards and to contribute positively to their own health and safety at work;
- Ensuring every colleague takes reasonable care for their own safety and health and for that of any other person their actions may affect. Herefordshire Housing will endeavour to develop and maintain a positive and pro – active Health and Safety culture.
- By doing so, it aims to achieve adequate control over risks and to minimise injury to colleagues and others in situations which can arise from avoidable unplanned events.

If at any time you have reason to believe that the equipment or service we provide, or the way in which we operate, presents a risk to the health or safety of yourself or anyone else, please report it by calling (01432) 384100. If you would like any further details about our health and safety policy, please also call on this number.