

## **Abandoned Properties**

Sometimes tenants leave their properties without telling us they are going. This means that we can have an empty property that we are unaware of, which we could let to someone on the Home Point waiting list, who needs a home to live in. These abandoned properties can also attract vandalism or squatters.

Very often neighbours are the first to know and to call us so that we can investigate.

If the tenant is not there, we can take action to regain possession of the property and let it to someone else.

You can report any property you suspect of being abandoned to any of our offices (contact details are at the bottom of our website pages). You can give us information over the phone, face to face, in writing or via our website. Any information you give us will remain confidential.

### **More about contacting us**

To find out more about contacting us, see the 'How to contact us' web page.

To make a report via the website, go to 'How to contact us' web page and click on the 'Estate Management / Tenancy Enquiries' link.

All of our office contact details are at the bottom of each web page.